



FEDVRS Workplace Access and Firewall Support – Request Form

Who can qualify to complete this request form?

Current (active) Federal/Military employees. Validation (proof) will be required.

Types of validation you can use:

- Letter from your supervisor using the agency's official letterhead authorizing this request
- Sending an email message from your work – showing your Federal/Military email address
- Copy of Federal Government or agency photo ID

Workplace (office) Information

Agency Name*	
Your Full Name*	
Street Address*	
Suite/Dept/Room*	
Town, State, ZIP*	
Work Email*	
Work Fax*	
Work Phone*	
Job Title*	
Supervisor's Name*	
Supervisor's Email Address*	
IT¹ POC Name*	
IT Phone Number*	
IT Email Address*	

*Required

IT¹ – Information Technology, on-site technician who could be a network engineer, firewall specialist, network administrator or telecommunications specialist.

Support Inquiry

Does your agency have an existing videoconferencing system in place? (h.320)	Yes ____, No ____ (If yes, what type of system do you have?) Brand: _____ Model: _____ Bandwidth 128k _____ 384k _____ T-1 _____ Other _____
Do you have broadband (high speed) access in your office?	LAN ____, DSL ____, Cable ____, ISDN ____, Other _____ Upload Speed _____ Download Speed _____
Do you have a webcam?	Yes ____, No ____ If yes, brand _____, Model # _____
Do you have a videophone²?	Yes ____, No ____ If yes, brand _____, Model # _____
PC Type	Windows _____, MAC _____
PC Info	How old is your computer? _____ MHz _____ RAM _____ CPU ³ _____
Operating System	Windows Version _____, MAC Version _____ Other _____
How many deaf/hoh employees in your building?	
Agency's ISP Carrier (email and internet access)	Carrier #1 _____ Carrier #2 _____

Additional Comments:

Technical Details of Software:

The application uses SIP and RTP ports to communicate with the Federal Video Relay platform, as well as HTTPS. You will notice in the application, there is a H.323 tab – disregard that. The SIP protocol is being utilized.

Please see the next page for the full list of TCP/UDP ports required in order for the software to work.

Please return the first two pages of this request form and validation proof to: fedvrshelp@sprint.com

² Sorenson VP-200, Sorenson nTouch VP/PC, or other video conferencing units

³ AMD or Intel brands

Video Relay Software TCP/UDP Ports:

Direction	TCP/UDP	IP Address	Port
# ZDial			
outbound	tcp	208.94.16.114	443
outbound	tcp	208.95.32.114	443
# MCS license and address-book			
outbound	tcp	208.94.16.21	443
outbound	tcp	208.95.32.21	443
# SIP			
outbound	tcp	208.94.16.21	5060
outbound	tcp	208.95.32.21	5060
# RTP (all media is proxied through the MCS)			
outbound	udp	208.94.16.21	10000-65535
outbound	udp	208.95.32.21	10000-65535